



# BELIZE ELECTRICITY LIMITED

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## BEL Monitoring Severe Weather Impacts on Service to Customers

Belize Electricity Limited (BEL) hereby informs our customers and the public that our teams countrywide continue to monitor the national power grid and respond to emergency situations impacting electricity service to our customers being caused by the severe weather conditions affecting the country. This is as a result of the passage of Hurricane Julia through Central America. Many communities in Belize have been experiencing heavy rains and wind since yesterday, which created emergency conditions in various areas throughout the country.

Our teams have been responding to these emergency situations and will continue to do so as long as they are able to work safely. We remind the public that **safety is our #1 priority, and, for this reason, our teams are not allowed to work on power lines during rain or lightning.**

The National Meteorological Service of Belize this morning advised that, "The system will continue to produce heavy showers and thunderstorms across Belize... This will increase the likelihood of flooding in the flood-prone areas of the country. Corozal and Orange Walk are under a flood watch. Belize City, Belize Rural, Cayo, Stann Creek and Toledo are under a flood warning."



During heavy rains and strong winds, lightning or tree branches often make contact with power lines, resulting in outages. In these circumstances, protection devices on the power system activate automatically as a safety mechanism, causing intermittent outages to protect both the power supply system and customers' equipment. In most cases, power supply is restored automatically while in other cases, our teams may need to be dispatched to physically identify and rectify the cause of the outage. Once our teams are dispatched, power restoration may take longer, as they must first ensure it is safe to work on the power lines.

In cases where customers are unable to receive power to their homes due to damage occurring on their premises, we advise that a licensed electrician be brought in to assess the damage before power can be safely restored.

Please report hazards or damages to the power system by calling 0-800-BEL-CARE / 0-800-235-2273, via our mobile app BEL 24-7, or message us on Facebook or WhatsApp at:

613-0672 Belize District  
613-0673 Corozal & Orange Walk Districts  
613-0674 Cayo District  
613-0675 Stann Creek & Toledo Districts  
613-0676 Cayes

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